



**NCCSIF  
POLICE RISK MANAGEMENT COMMITTEE MEETING  
AGENDA**

**Date:** Thursday, August 23, 2012

**Time:** 10:00 a.m.

**Location:** Yuba City Police Station  
1545 Poole Boulevard  
Yuba City, CA 95993

- A Action
- I Information
- 1 Attached
- 2 Hand Out
- 3 Separate Cover
- 4 Verbal
- 5 Previously Mailed

*Per Government Code 54954.2, persons requesting disability related modifications or accommodations, including auxiliary aids or services in order to participate in the meeting, are requested to contact Johnny Yang at Alliant Insurance at (916) 643-2712.*

*Documents and material relating to an open session agenda item that are provided to the NCCSIF Board of Directors less than 72 hours prior to a regular meeting will be available for public inspection and copying at 1792 Tribute Road, Suite 450, Sacramento, CA 94111.*

10:00 am **A. CALL TO ORDER**

**B. PUBLIC COMMENTS**

*This time is reserved for members of the public to address the Police Risk Management Committee on matters pertaining to NCCSIF that are of interest to them.*

**C. APPROVAL OF AGENDA AS POSTED**

**D. BUSINESS**

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**1. Appointment of NCCSIF PRMC Chair and Vice-Chair**

*The Committee will be asked to appoint a Chair and Vice-Chair who will report to the Risk Management Committee regarding the matters pertaining to the Police Risk Management Committee meetings.*

**C 1**

**E. RISK MANAGEMENT**

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**1. Police Liability and Workers' Compensation Claims Analysis**

*The Committee will receive a Claims Analysis Report regarding Police related Liability and Workers' Compensation claims.*

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**F. ROUND TABLE DISCUSSION (Lunch at 11:00 a.m.)**

*The floor will be open to Police Risk Management Committee members for any topics or ideas that members would like to address.*

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**G. POLICE TRAINING SESSION (ASSESSING POLICE PERFORMANCE) I 1**

*Mr. Mark J. Wittenberg, a veteran police manager, will be hosting an intermediate to advanced level police training session on Assessing Police Performance of Law Enforcement Personnel.*

**H. INFORMATION ITEMS**

1. NCCSIF Meeting Calendar 2012
2. NCCSIF Resource Contact Guide

**I. ADJOURNMENT**

**UPCOMING MEETINGS**

Executive Committee – September 13, 2012

Claims Committee – September 13, 2012

Risk Management Committee – October 18, 2012

Board of Directors – October 18, 2012



## **APPOINTMENT OF NCCSIF PRMC CHAIR AND VICE-CHAIR**

### **ACTION ITEM**

**ISSUE:** The Committee will appoint a Chair and Vice-Chair of the Police Risk Management Committee who will attend the Risk Management Committee reporting on matters pertaining to the Police Risk Management Committee.

**FISCAL IMPACT:** None.

**RECOMMENDATION:** None.

**BACKGROUND:** None.

**ATTACHMENT(S):** None.



## **POLICE LIABILITY AND WORKERS' COMPENSATION CLAIMS ANALYSIS**

### **INFORMATION ITEM**

**ISSUE:** Tom Kline, Bickmore Risk Services, will review and discuss the Police Liability and Workers' Compensation Claims Analysis with the Committee and direction will be given to staff as needed.

**FISCAL IMPACT:** None.

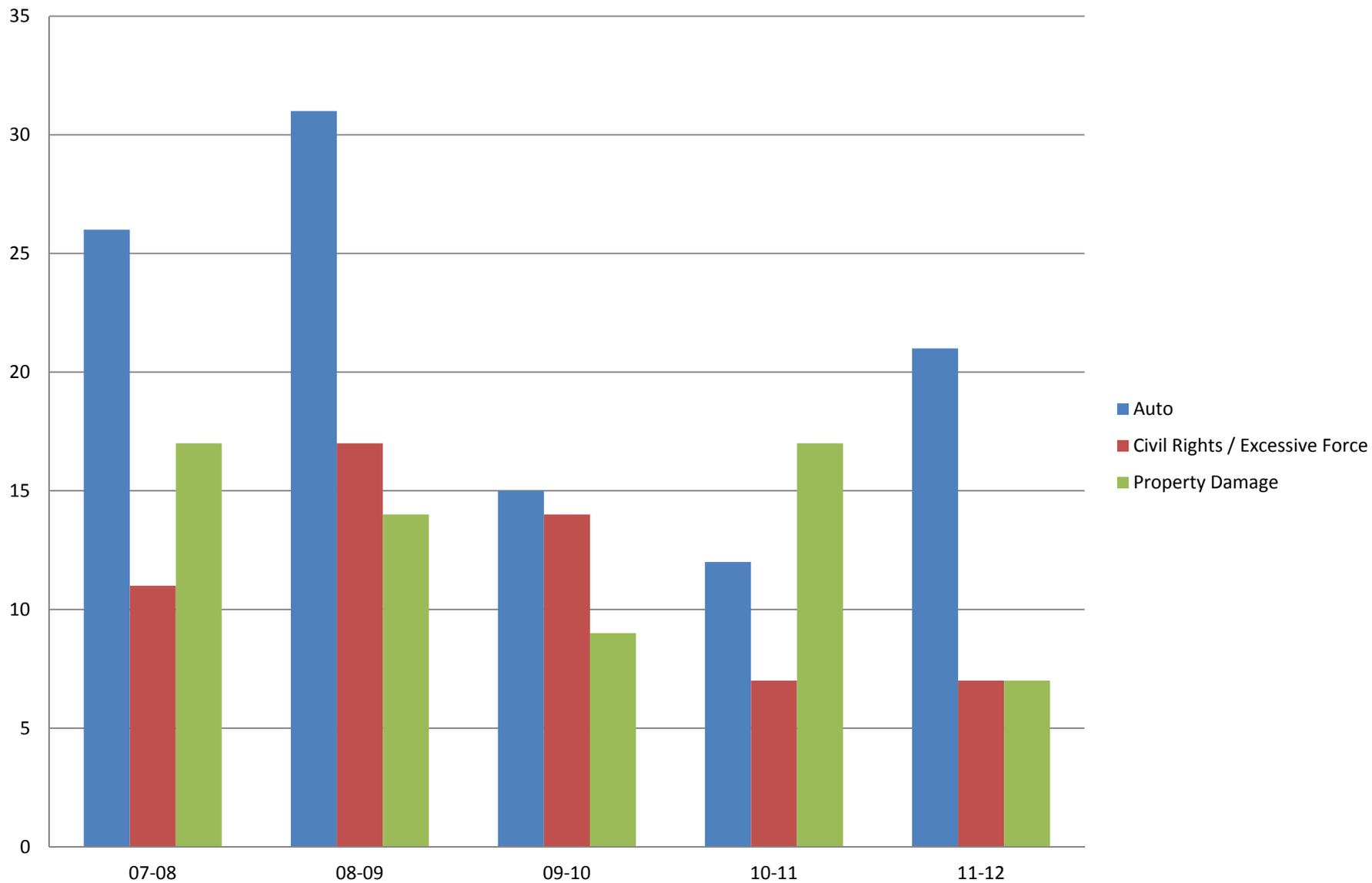
**RECOMMENDATION:** To be determined.

**BACKGROUND:** At the last NCCSIF Risk Management Committee meeting staff was directed to organize and continue the NCCSIF Police Risk Management Committee. These meetings will be agendized and held on a quarterly basis. Staff was also asked to provide a quarterly Claims Analysis regarding Police related claims.

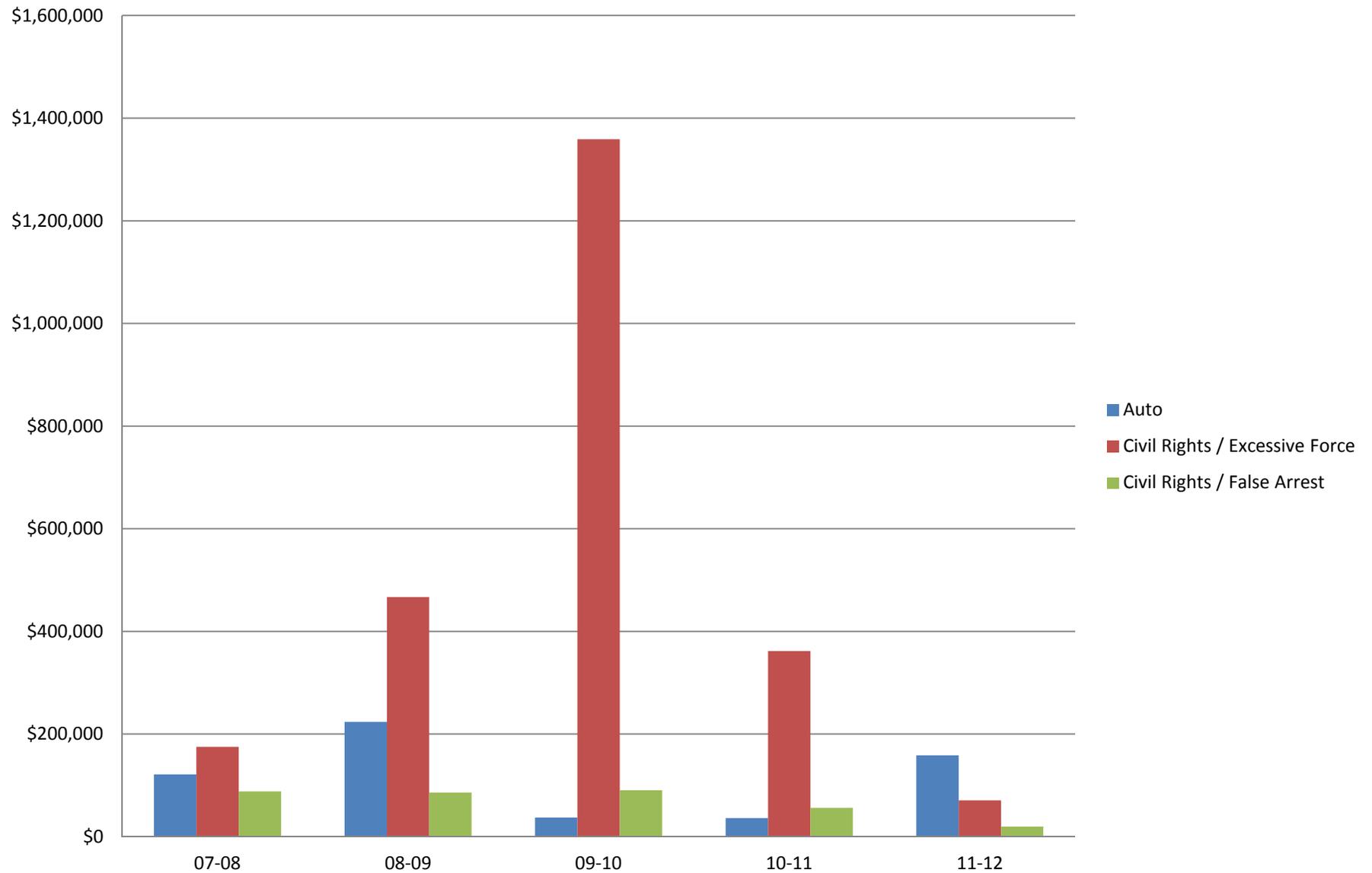
### **ATTACHMENT(S):**

1. NCCSIF Liability and Workers' Compensation Claims Analysis

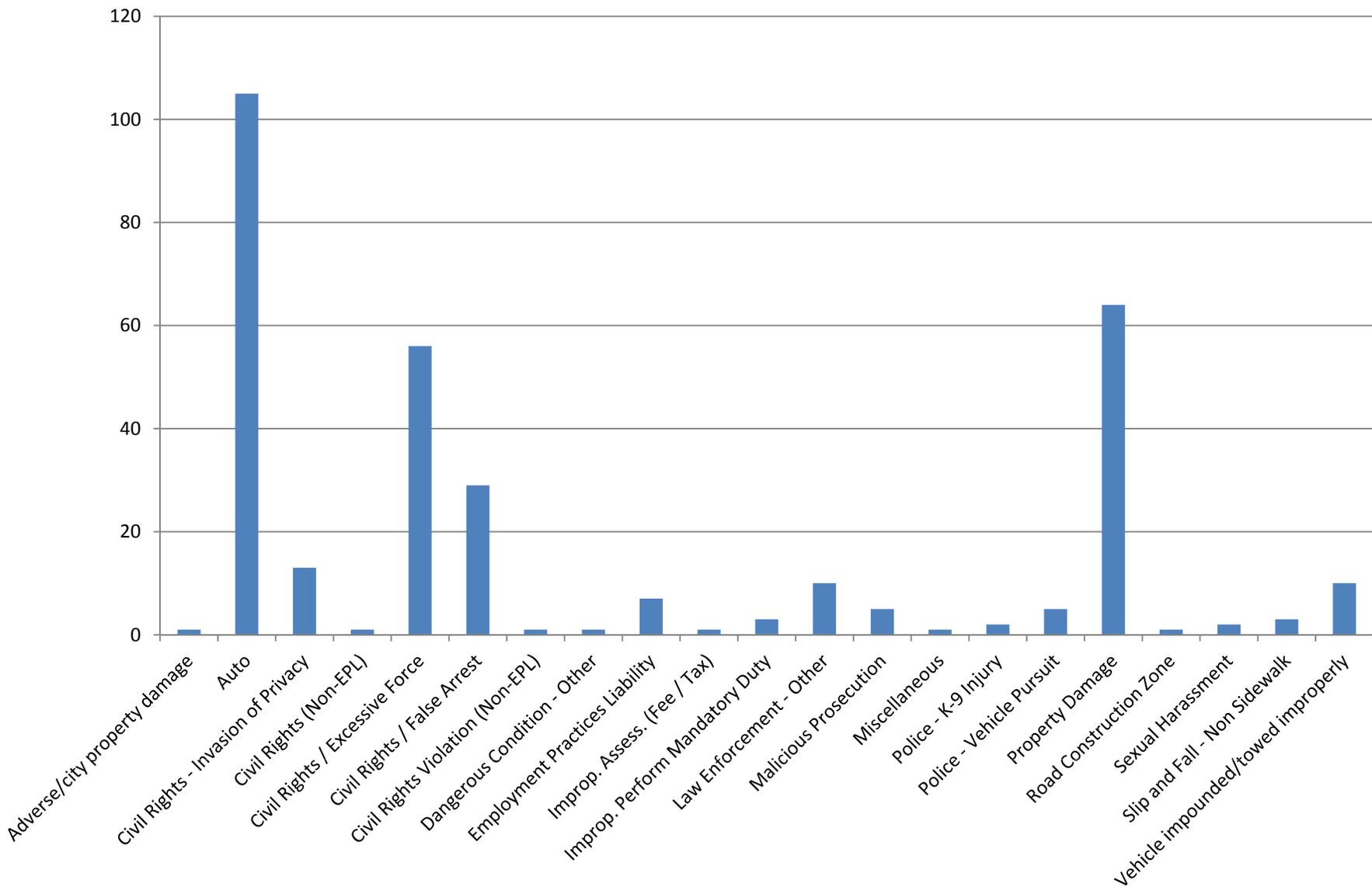
## Northern California Cities Self Insurance Fund - Liability Frequency of Top 3 Police Causes of Loss by Year



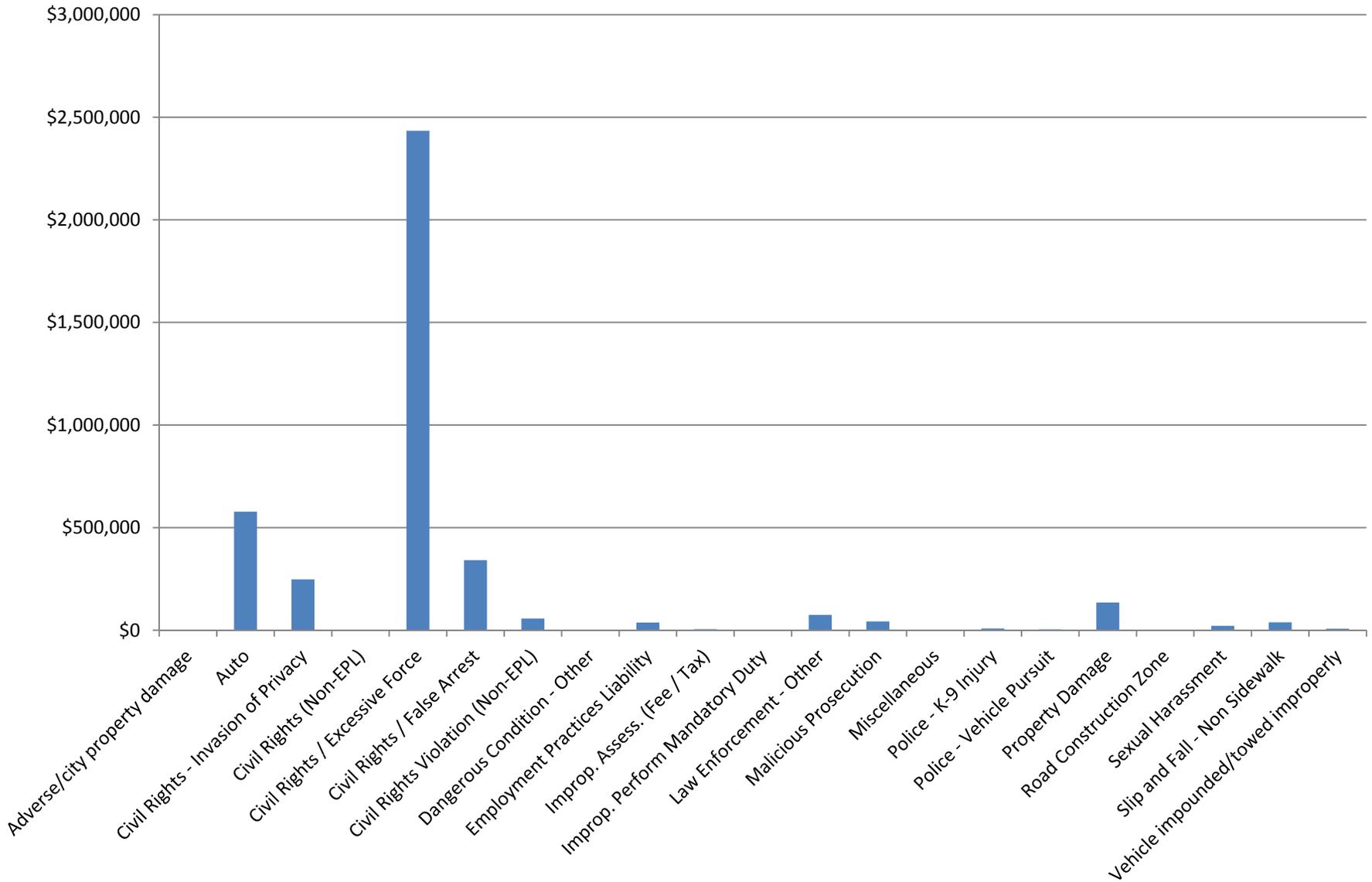
## Northern California Cities Self Insurance Fund - Liability Severity of Top 3 Police Causes of Loss by Year



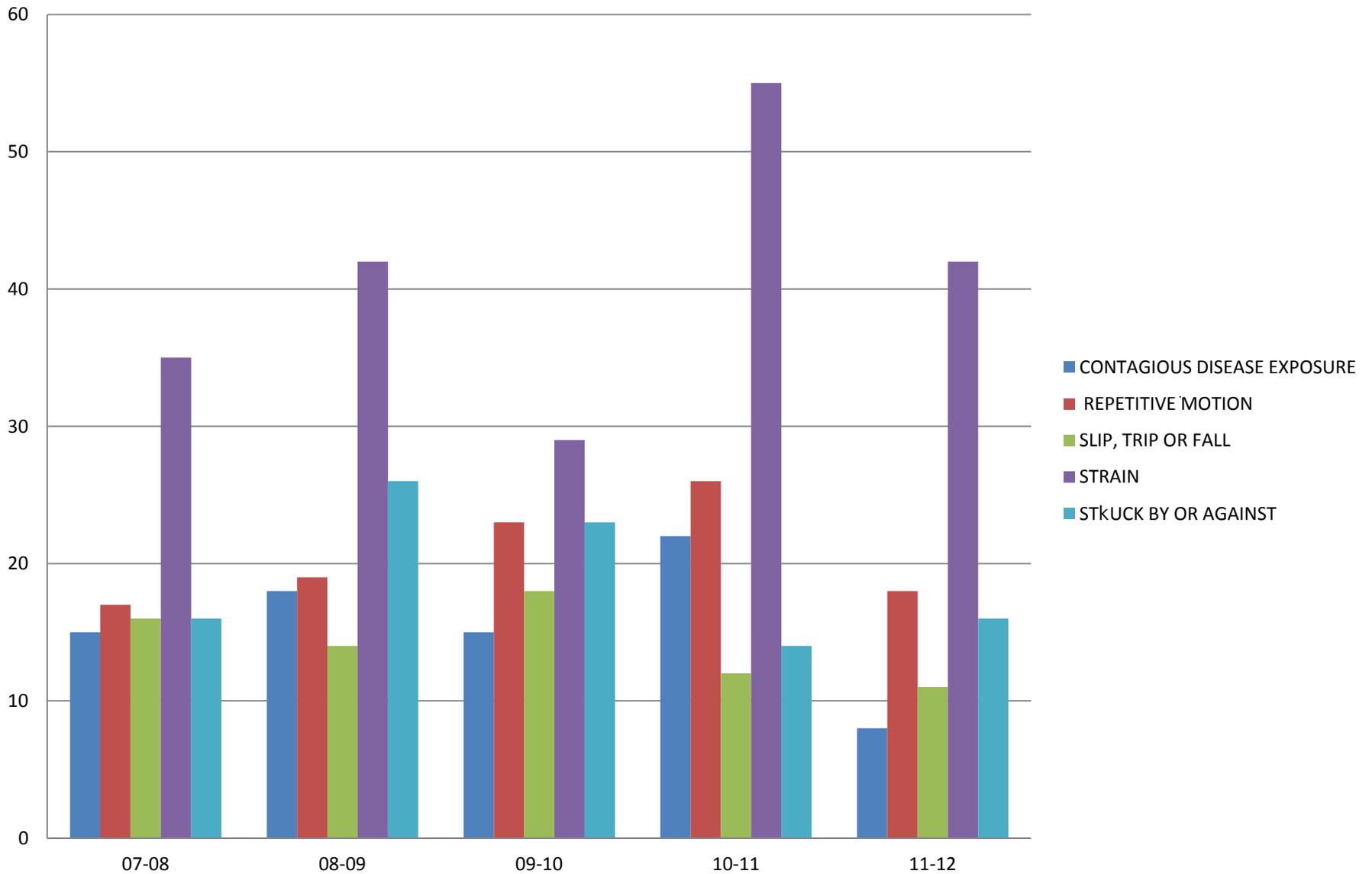
## Nothern California Cities Self Insurance Fund - Liability Frequency of Police Losses by Cause (July 1, 2007 - June 30, 2012)



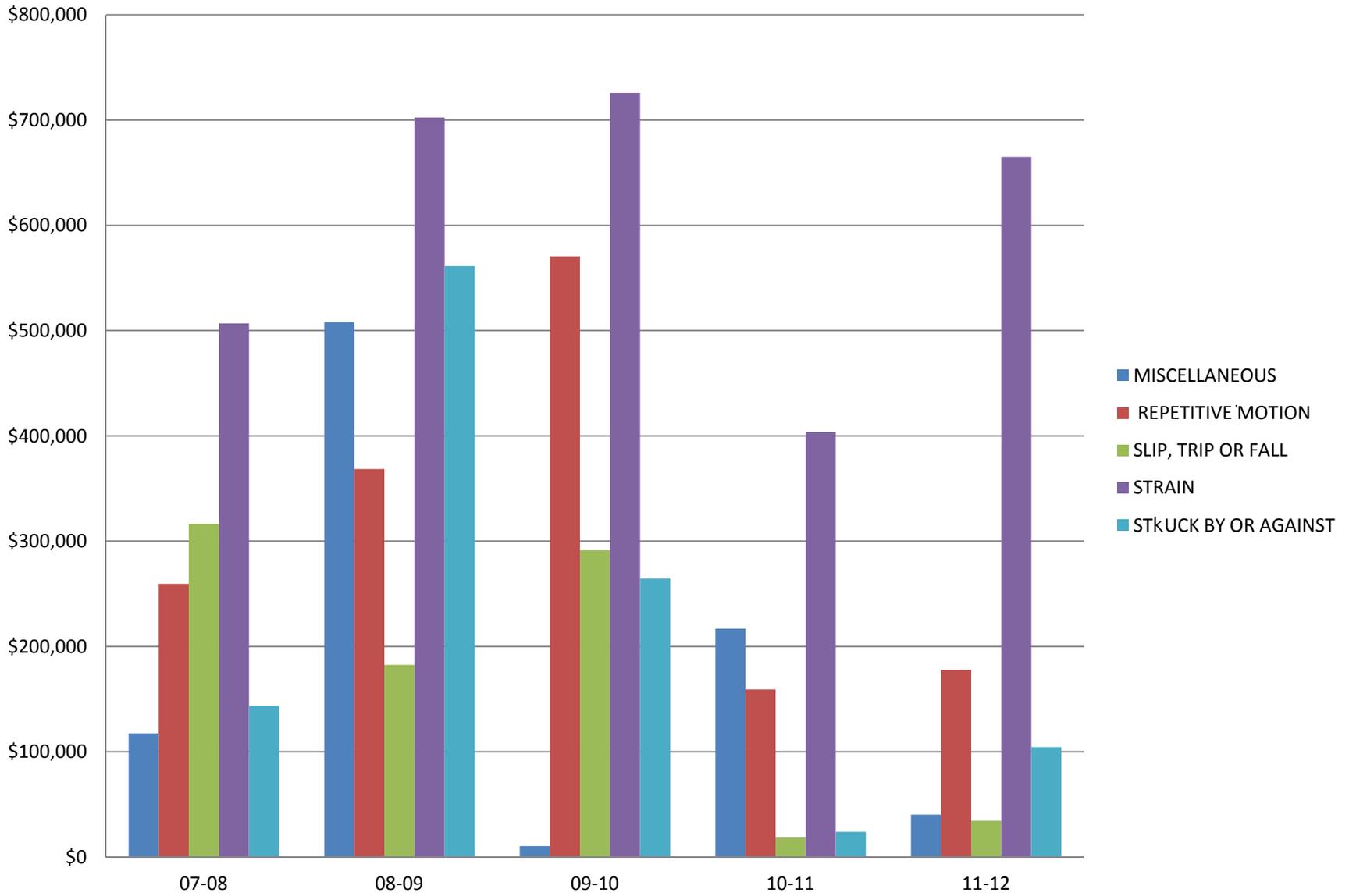
## Nothern California Cities Self Insurance Fund - Liability Severity of Police Losses by Cause (July 1, 2007 - June 30, 2012)



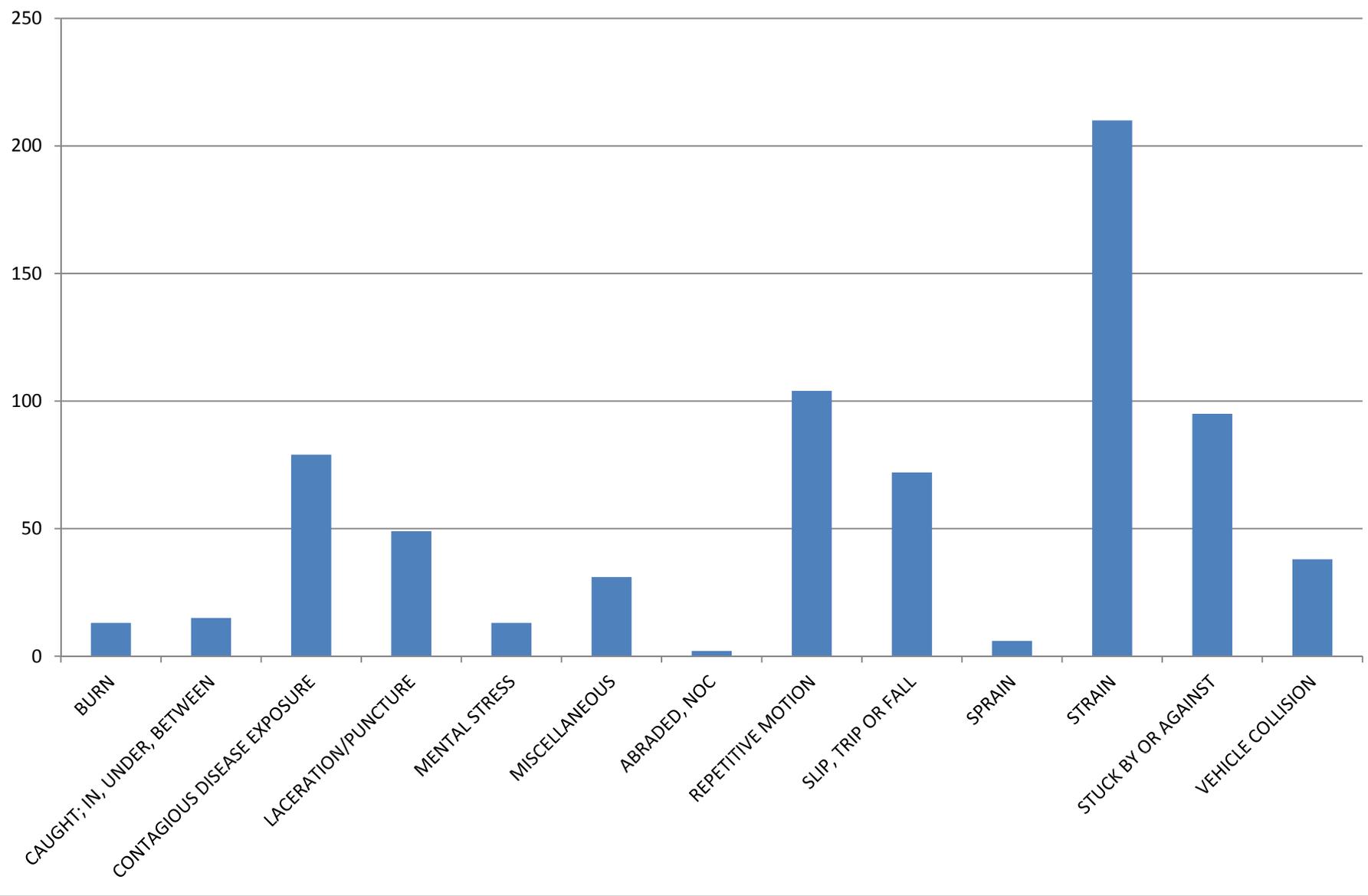
## Northern California Cities Self Insurance Fund - Workers' Compensation Frequency of Top 5 Causes of Police Losses by Year



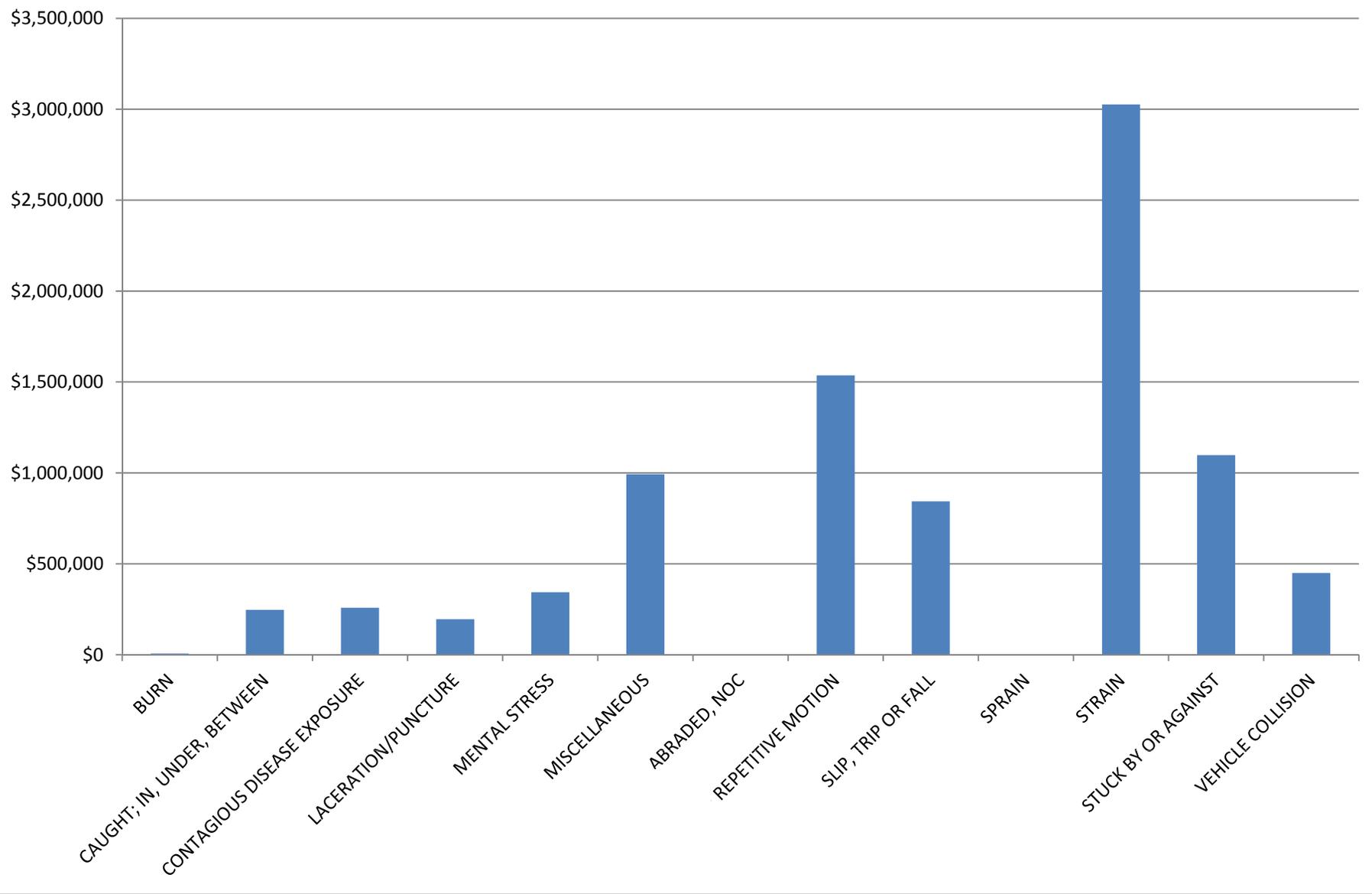
## Northern California Cities Self Insurance Fund - Workers' Compensation Severity of Top 5 Causes of Police Losses by Year



# Northern California Cities Self Insurance Fund - Workers' Compensation Frequency of Police Losses by Cause (July 1, 2007 - June 30, 2012)



## Northern California Cities Self Insurance Fund - Workers' Compensation Severity of Police Losses by Cause (July 1, 2007 - June 30, 2012)





## **ROUND TABLE DISCUSSION**

### **INFORMATION ITEM**

**ISSUE:** The floor will be open to the Committee for discussion.

**FISCAL IMPACT:** None.

**RECOMMENDATION:** None.

**BACKGROUND:** At the last NCCSIF Risk Management Committee meeting staff was directed to organize and continue the NCCSIF Police Risk Management Committee. These meetings will be agendized and held on a quarterly basis. Staff was also asked to include a Round Table Discussion Item in the Agendas.

**ATTACHMENT(S):** None.

**POLICE TRAINING SESSION**  
**(ASSESSING POLICE PERFORMANCE)**

**INFORMATION ITEM**

**ISSUE:** Mr. Mark J. Wittenberg, a veteran police manager, will be hosting an intermediate to advanced level police training session. This session is designed to provide the Police Chiefs, Commanders, and Supervisors with assessment principles used to reduce police department exposure to costly litigation. Topics include:

- The five red flags of poor police performance
- The four elements of police culture that drive outcomes
- The three things you can do now to improve morale, protect jobs, and build trust with the community
- How to decide if an assessment is needed

**FISCAL IMPACT:** None.

**RECOMMENDATION:** None.

**BACKGROUND:** None.

**ATTACHMENT(S):**

1. Assessing Police Performance Flyer

# Assessing Police Performance

## (Staying a Step Ahead of Your Problems)

The Northern California Cities Self Insurance Fund (NCCSIF) will be hosting an intermediate to advanced level police training as part of the Police Committee meeting scheduled for August 23, 2012, from 10 a.m. to 2 p.m. The trainer is **Mr. Mark J. Wittenberg**, a veteran police manager and auditor with more than two decades of experience working with police management, assessments, and professional standards. Upon completion, attendees will have tools for assessing key performance areas and developing recommendations for long-term impact.

How many times have you heard this: “We never seem to have enough time to do it right, but always find time to do it over.” Stop the cycle of re-work and frustration that drains resources and keeps your agency from performing at its best. Identify fundamental issues and act on them. “Assessing Police Performance” is a course intended for police managers who want to identify significant performance issues before they damage your department’s reputation. By the time a citizen complaint is filed, it is often too late. When the news cameras show up in the front lobby to ask those uncomfortable questions, your best opportunity is gone. We want to help you minimize the possibility of that happening. This training is the roadmap to do just that.

- ◆ The five red flags of poor police performance
- ◆ The four elements of police culture that drive outcomes
- ◆ The three things you can do now to improve morale, protect jobs, and build trust with the community
- ◆ How to decide if an assessment is needed

Please join us and learn more about the assessment principles used to reduce police department exposure to costly litigation.

**Who Should Attend:** Police Chiefs, Commanders, and Supervisors

Location: Yuba City Police Department  
1545 Poole Boulevard  
Yuba City, CA 95993

To register: Please contact Johnny Yang at Alliant Insurance Services via email at [yyang@alliantinsurance.com](mailto:yyang@alliantinsurance.com).